

# YOUR NEIGHBORHOOD IS OUR SPECIALTY.

## Educating you is our pleasure.



WE'LL BE THERE FOR YOU 24 HOURS A DAY, 7 DAYS A WEEK, 365 DAYS A YEAR!

### An Introduction to Monitoring

Alarm systems are not that difficult to understand. Basically they consist of sensors such as a door alarm or heat detector that is connected to what we call an "alarm panel." This is the part of your system that communicates with us. When an alarm panel senses intrusion, fire, environmental or a medical alarm—the panel sends a signal to our monitoring centers. This signal can be sent over the Internet (IP), cellular phone, radio or standard phone line.

All three of our monitoring centers are UL Listed for burglary and fire protective signaling. These centers are located across the United States but networked together to quickly route alarm traffic during adverse conditions—like bad weather. This allows us to balance calls so each of our three centers can operate at its full potential, providing you with reliable, quick and accurate response to your alarms—no matter what nature throws at us. The operators at our monitoring centers respond to your alarm and dispatch authorities, if necessary.

Call us first for monitoring you can count on!



Dealer Name Here  
1234 Dealer Address  
Anytown, US, 12345  
000.000.0000  
dealerwebaddress.com

### DID YOU KNOW?

Homes with a residential burglar alarm system decrease crime and are less likely to experience a break-in.\*

# CALL US FIRST FOR MONITORING YOU CAN COUNT ON!

## Here are Some Alarm Signals We Handle on a Daily Basis:

**Burglary/Tamper:** This signal is sent when your alarm system has been violated in a protected area—help will be on the way.

**Cancel/Abort:** This signal is sent when you stop the transmission of alarm signal—you may have accidentally set off a door alarm letting the dog out, etc.

**Environmental:** These signals are sent from sensors that monitor water, temperature levels or other environmental concerns.



**Fire Signal:** This is any signal sent from fire or smoke detection device

**Fire Trouble:** This signal may indicate decreased performance or suggest maintenance for your system

**Hold-up/Panic:** This signal is sent from a home or business when a robbery or other dangerous event is unfolding.

**Low Battery:** This signal tells us that the system battery for your alarm panel is operating at less than optimum voltage

**Medical:** A signal is sent from a medical emergency device or a medical code can be sent from your keypad

**Power Failure:** This signal is sent when there is a power failure—important for a business or home with critical pumps or refrigeration units.

There are many other functions that can be monitored. Ask one of our security consultants for complete details.

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## Monitoring in Good Times or Bad

We have a solid disaster recovery plan with three monitoring centers across the United States. Your distress signal will always be handled, even when bad weather strikes. Our high level of training assures your alarm will be handled in a timely manner with by a highly skilled operator.



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